**Ecessa Pre-Configuration Worksheet**

*This worksheet will help you collect basic network information that will be needed while configuring your Ecessa device. Please include this completed worksheet with any support requests. Documentation is available at* [*support.ecessa.com*](http://support.ecessa.com)*.*

**General Information**

|  |  |
| --- | --- |
| End User:       | Product Series:  |
| Contact Person:       |  |
| E-mail Address:       |  |
| Phone:       |  |
| Address:       | Partner Information:      (If applicable) |

**Ecessa Features**

The following features of the Ecessa Device are planned on being implemented.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| WAN Virtualization **[ ]**  | Firewall **[ ]**  | VPN **[ ]**  | DNS **[ ]**  | QoS **[ ]**  | Server Failover **[ ]**  |
| Hardware Failover **[ ]**  | VoIP **[ ]**  | Cloud **[ ]**  | Monitoring / Reporting **[ ]**  | Graphing **[ ]**  |

 **Ecessa Features**

Please briefly describe your overall goals for implementing the Ecessa devices into your network.

|  |  |  |
| --- | --- | --- |
| Site Name:       | Serial Number 1:       | Serial Number 2:       |

**WAN Information**

Please list the addressing information for each of your WAN lines. If the WAN is dynamically addressed click the DHCP box instead of listing IP addresses. The upload and download speed should be listed for each WAN line regardless of type. The Ecessa device will need to be assigned an IP address from each WAN line.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | DHCP | Network | Ecessa Address | Connection Speed |
| IP Network | Subnet Mask | Gateway Address | IP Available for Use | Uplink Speed | Downlink Speed |
| **WAN 1** | **[ ]**  |       |       |       |       |      |      |
| **WAN 2** | **[ ]**  |       |       |       |       |      |      |
| **WAN 3** | **[ ]**  |       |       |       |       |      |      |
| **WAN 4** | **[ ]**  |       |       |       |       |      |      |
| **WAN 5** | **[ ]**  |       |       |       |       |      |      |
| **WAN 6** | **[ ]**  |       |       |       |       |      |      |
| **WAN 7** | **[ ]**  |       |       |       |       |      |      |
| **WAN 8** | **[ ]**  |       |       |       |       |      |      |
| **WAN 9** | **[ ]**  |       |       |       |       |      |      |
| **WAN 10** | **[ ]**  |       |       |       |       |      |      |
| **WAN 11** | **[ ]**  |       |       |       |       |      |      |
| **WAN 12** | **[ ]**  |       |       |       |       |      |      |
| **WAN 13** | **[ ]**  |       |       |       |       |      |      |
| **WAN 14** | **[ ]**  |       |       |       |       |      |      |
| **WAN 15** | **[ ]**  |       |       |       |       |      |      |

**Firewall Information**

Please give us information about your current firewall. Your firewall may only have a single external and single internal IP address.

|  |  |  |
| --- | --- | --- |
| Brand:       | Model:       | Being Removed: **[ ]**  |
| External IP:       | External IP #2:       | External IP #3:       |
| Internal IP:       | Internal IP #2:       | Internal IP #3:       |

**LAN Information**

This section should be filled out if you do not have a firewall or if your current firewall is being replaced by the Ecessa device. Please check the DHCP box if the Ecessa device will provide DHCP for the network.

|  |  |  |
| --- | --- | --- |
| Network:       | Purpose:       | DHCP: **[ ]**  |
| Network:       | Purpose:       | DHCP: **[ ]**  |
| Network:       | Purpose:       | DHCP: **[ ]**  |

**VPN Information**

Please list your current VPN connections.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| VPN Name | Local LAN Network | Local Public IP | Remote Public IP | Remote LAN Network |
|       |       |       |       |       |
|       |       |       |       |       |
|       |       |       |       |       |

**Network Diagram**

A network diagram is very helpful in understanding your current network and how the Ecessa device will fit into it. Please include a diagram that includes IP addressing information. Visio, PDF, or image formats are all acceptable.

**Other Information**

This worksheet is intended to collect basic information about your network and Ecessa Technical Support will likely have follow up questions depending on the answers. Other common information that may be useful is listed below. If you have any of the following information and feel it is relevant to the installation of the Ecessa device please attach it when returning this worksheet.

* Firewall configuration files
* Switch and router configuration files
* DNS zone files